

**Company:** Silvermere Golf Store

**Address:** Silvermere Golf Store, Redhill Road, Surrey, KT11 1EF

**Job Title:** Retail Assistant

**Salary:** £9 - £10 (Based on experience)

**Hours:** 36-45 Hours a week, across a 7 day rota

**Job Description:**

Silvermere Golf Store is looking for a hardworking, dedicated and driven retail assistant to join the team. If you can demonstrate a strong understanding of retail and competitive environment in which Silvermere Golf store operates, you could contribute to the growing success of the brand. Providing outstanding customer service, dealing with busy/high pressure working environment and working well within a team is essential in this role.

**Principles and duties:**

- Meeting and welcoming customers into the store, maintaining customer awareness at all times.
- Develop product knowledge to efficiently and professionally sell merchandise
- Perform all till procedures including opening and closing procedures as trained
- Increase privilege card transactions
- Keeping the shop clean and tidy, restocking product lines, ensuring that merchandise is neatly presented
- Answer phones, assist members and customer enquires
- Be aware with current promotions, products, trends and fashion
- Meet sales targets within bonus structure as set by managers
- Assist other departments when needed
- To complete all tasks given to you correctly in line with Silvermere's code of conduct.

**Qualifications and Skills**

**Essential attributes:**

- Approachable, polite manner
- Great communication skills
- Reliant, Trustworthy
- Experience working in a team
- Educated to GCSE standard
- Good IT Skills
- Flexible approach to work & working hours

**Desirable attributes:**

- Retail experience
- Customer service experience
- Excellent selling techniques
- Interest in Golf/Fashion
- Knowledge of the golf industry/ golf products

**Staff Benefits:**

- Full training provided
- Discount on products in-store
- Sales target bonus scheme
- Free onsite parking
- Company pension
- Free range balls (While on your break)
- Staff Uniform

All applications and enquiries please email:

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