

Your Custom Order

Temporary Delivery Guidance

Dear valued customer

Thank you for visiting us today and trusting in our PGA Professionals to fit and recommend your custom club.

Following the Covid lockdown, the speed of delivery of numerous components from various manufacturers custom equipment has slowed to unprecedented levels with certain brands.

Deliveries can be received between the standard 10-14 working days but certain component shortages are leading to orders taking up to 12 weeks.

These dates are also regularly being pushed back after a date has been given to you as a result of import delays at various UK docks.

Overall delays have become the story of 2020 on custom equipment due to the unprecedented demand for golf this year, COVID related supply chain issues and container port issues/Brexit.

Our Customer Service department will continue to liaise with you during your order process and will contact you as soon as possible with any order updates/changes. Our priority is to keep all customers informed and attempt to under promise and over deliver.

Thank you again for your order.



Terry Sims

Director

Silvermere Golf Complex | Left Handed Golf

T: club.department@silvermere-golf.co.uk

E: 01932 584 325

Silvermere Golf Complex

Redhill Road | Cobham | Surrey | KT11 1EF

W: www.silvermeregolfstore.com

T: 01932 584 325

 SilvermereGolf

 SilvermereGolf

 @SilvermereGC